



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NK

C A No. Applied For  
Complaint No. 406/2025

**In the matter of:**

Shweta Singh .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, (Chairman)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Ms. Shweta Singh, Complainant present in person
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 15<sup>th</sup> January, 2026  
Date of Order: 19<sup>th</sup> January, 2025

**Order Pronounced By:- Mr. P.K. Singh, Chairman**

1. The present complaint has been filed by Ms. Shweta Singh against BSES YPL-Karawal Nagar.
2. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007846835 at premises no. 140, Kh. No. 140, GF, Chawla Farm, Kausalpuri, Sabhapur, Delhi-110094. The application of the complainant for new connection was rejected by OP on grounds of "inadequate/safe clearance from HT/LT lines.

Attested True Copy

Secretary  
CGRF(BYPL)

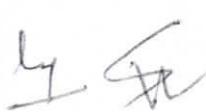
1 of 6

Complaint No. 406/2025

3. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. Plot no. 140, Kh. No. 14, GF, Chawla Farm, Kaushalpuri, Sabhapur, Delhi vide application no 8007846835. Reply further submitted that the application of the complainant for new electricity connection was rejected as permission with inadequate/unsafe clearance from HT/LT line as per clause 58, 59, 60 & 61 of CEA measures relating to safety & electronic Supply Regulations, 2010 and Clause 5 of DERC Supply Code.
4. The complainant in its rejoinder submitted that she is owner of piece of land area measuring 15 sq. yards out of 50 sq yards, Khasra no. 140, bearing property number 140. The complainant further stated that the distance between her plot and 220 KV HT line is 5.79 meter, approx 19 feet. The distance measured by OP is not from her premise.
5. During the course of hearing, both the parties stated to conduct the joint site visit.
6. By the way of site visit report, OP submitted that plot measuring 50 sq yards is vacant, no construction is done over it. The 50 sq yard plot is further divided into three parts, one of 20 sq yard and two plots of 15 sq yards each. OP further submitted that distance of HT line from corner of the plot is 2.9 meter approx.
7. The complainant also submitted an affidavit stating therein that the distance measured by team of OP on 29.12.2026 was 6.2 meters from 220 KV line to her premise. The complainant alongwith affidavit files site map and photographs showing her premise and distance measured by team of OP from her plot till 220 KV line which is more than prescribed by CEA.

Attested True Copy

  
Secretary  
CGRF(BYPL)



2 of 6

8. Before disposal of the complaint, relevant Rules and Regulations should be dealt with.

DERC Regulation 11 (2)(iv)(c) of DERC Supply Code 2017, states

**(iv) The Licensee shall not sanction the load, if upon inspection, the Licensee finds that;**

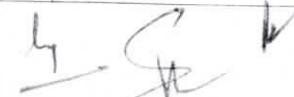
**c. the energisation would be in violation of any provision of the Act, Electricity Rules, Regulations or any other requirement, if so specified or prescribed by the Commission or Authority under any of their Regulations or Orders.**

Provision of the Rule 79 & 80 of Electricity Rules 1956 is as follows:

S. No.	Lines/installations	Minimum vertical clearance where line is passing above a building/structure/balcony etc.	Minimum Horizontal clearance where line is passing adjacent to a building/structure/balcony etc.
1.	Low or medium voltage lines and service lines upto 650 v	2.5. meters from the highest point	1.2 meter from the nearest point
2.	High Voltage line upto and including 11,000 volt	3.7. meters from the highest point	1.2 meter from the nearest point
3.	High Voltage line above 11,000 volt and upto and including 33000 volt	3.7. meters from the highest point	1.2 meter from the nearest point
4.	Extra High Voltage line above 33000 volts	3.7. meters from the highest point (Plus 0.30 meter for every additional 33000 volts or part thereof)	2 meters (Plus 0.30 meter, for every additional 33000 volt or part thereof).

Attested True Copy

  
Secretary  
CGRF(BYPL)



Complaint No. 406/2025

Central Electricity Authority (Measures relating to safety and electric supply) Regulations 2023 is as follows:

63. Clearance from buildings of lines of voltage and service lines not exceeding 650 Volts.-

(1) An overhead line shall not cross over an existing building as far as possible and no building shall be constructed under an existing overhead line.

(2) Where an overhead line of voltage not exceeding 650 V passes above or adjacent to any building or part of a building it shall have on the basis of maximum sag a vertical clearance above the highest part of the building immediately under such line, of not less than:-

(i) For lines of voltages exceeding 650 V - 3.7 metre;  
and upto and including 33 KV

(ii) for lines of voltages exceeding 33 KV - 3.7 metre plus  
0.30 metre  
KV  
for every additional 33  
or part thereof.

(3) The horizontal clearance between the nearest conductor and any part of such building shall, on the basis of maximum deflection due to wind pressure, be not less than -

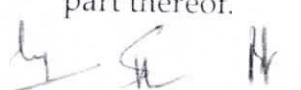
(i) for lines of voltages exceeding 650 V - 1.2 metre;  
and upto and including 11 KV

(ii) for lines of voltages exceeding 11 KV  
And upto and including 33 KV - 2.0 metre;

(iii) for lines of voltages exceeding 33 KV - 2.0 metre plus 0.3  
metre for  
every additional 33 KV  
or  
part thereof.

Attested True Copy

  
Secretary  
CGRF (BYPL)



4 of 6

Complaint No. 406/2025

(4) For high voltage direct current systems, the vertical and horizontal clearances, on the basis of maximum deflection due to wind pressure, from buildings shall be maintained as below;

Sl. No.	High Voltage direct current	Vertical Clearance (metre)	Horizontal Clearance (metre)
1	100 KV	4.6	2.9
2	200 KV	5.8	4.1
3	300 KV	7.0	5.3
4	400 KV	7.9	6.2
5	500 KV	9.1	7.4
6	600 KV	10.3	8.6
7	800 KV	12.4	10.7

5) The vertical and horizontal clearances shall be as measured as illustrated in Schedule VIII C

Explanation: - For the purposes of this regulation, the expression "building" shall be deemed to include any structure, whether permanent or temporary.

**Safety of electrical installations:-** (1) The Licensee and the consumer shall, in every respect, comply with the provisions of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023, as amended from time to time.

9. Thus, it is clear from the above that the premises of the complainant do not fall under the HT line and electricity connection can be given there.

10. Since the objection of OP for release of new electricity connection is not sustainable, therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.

Attested True Copy

  
Secretary  
CGRF (BYPL)



5 of 6

Complaint No. 406/2025

ORDER

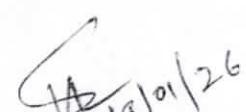
The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007846835 at premises no. premises no. 140, Kh. No. 14, GF, Chawla Farm, Kausalpuri, Sabhapur, Delhi-110094 after completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

6 of 6

Attested True Copy

  
Secretary  
CGRF (BYPL)